



TARRAGON LODGE HOLIDAY PARK

GENERAL PARK RULES

Effective March 2026

To ensure the safety, comfort, and enjoyment of all guests, owners, and visitors, the following rules apply throughout Tarragon Lodge Holiday Park. Compliance with these rules is a condition of entry and stay.

1. ARRIVAL, VISITORS & REGISTRATION

- All visitors must report to reception upon arrival and register. This is required by law and for security purposes.
- The Owners' Sign-In Book is for owners and their nominated guests only. All other visitors must register at reception.
- Day visitors are free of charge but must sign in.
- Overnight visitors not listed on an owner's nominated guest list will be charged:
 - Adults: \$10.00 per night
 - Children (3-16 years): \$5.00 per night

2. SAFETY & PERSONAL RESPONSIBILITY

Tarragon Lodge Holiday Park aims to provide a safe and enjoyable environment for all guests, owners, visitors, and staff. While we maintain the park and facilities to a high standard, guests are expected to exercise care, common sense, and personal responsibility while on park grounds.

- Guests should take care on all paths, stairs, ramps, and riverbank areas, particularly where surfaces may be uneven or slippery.
- Swimming, river access, and other water-based activities are at guests' own risk.
- Guests should stay informed of emergency warnings from local authorities, including flood or fire alerts.
- In an emergency, guests must follow staff instructions and familiarise themselves with evacuation points and routes.
- Guests should take care when using cabins, equipment, or park facilities, and report any hazards or faults to reception promptly.
- By staying at Tarragon Lodge Holiday Park, guests acknowledge their responsibility to take reasonable care of their own safety and that of their visitors.

3. CODE OF CONDUCT & NOISE - RESPECT FOR OTHERS

Tarragon Lodge Holiday Park is a shared environment intended for relaxation, and enjoyment. All guests, owners, visitors, and staff are expected to behave in a respectful, considerate, and responsible manner at all times.

- Treat fellow guests, owners, staff, and visitors with courtesy and respect.
- Respect the privacy, personal space, and property of others, including cabins, sites, and common areas.
- Parents and guardians are responsible for the behaviour and supervision of children at all times.
- Guests must comply with reasonable directions from park management or staff.
- **Noise**
 - No excessive noise after 10:30 pm.
 - Noise travels easily along the river – please keep music and voices at a respectful level, particularly in the evening.
 - Behaviour that disrupts the peaceful enjoyment of others, including loud or disorderly conduct, is not permitted at any time.
- **Prohibited Conduct**
 - Offensive, aggressive, abusive, intimidating, or threatening behaviour – whether verbal or physical – will not be tolerated.
 - Illicit drugs are strictly prohibited anywhere in the park.
 - Guests must not enter the park while intoxicated or behave in a manner that endangers themselves or others.

- Discrimination or harassment of any kind is strictly prohibited.
- Excessive intoxication or disorderly conduct is not permitted.
- Firearms are strictly prohibited within the park.
- Wilful or repeated damage, vandalism, or ongoing misbehaviour will not be tolerated.
- **Security Cameras**
 - Park-operated security cameras may be in operation for the safety and security of guests, staff, and property.
 - Guests are not permitted to install or operate private security cameras that face public areas or other guests' sites.

Failure to comply with this Code of Conduct may result in warnings, forfeiture of site fees, or eviction from the park without refund.

4. SPEED LIMITS & VEHICLE USE

- A strict speed limit of 10 km/h (walking pace) applies throughout the park.
- This limit applies to all vehicles, including cars, e-scooters, and e-bikes.
- Please remain on designated tracks at all times.
- Trail bikes are not permitted within the park.
- Guests riding bicycles, e-bikes, or e-scooters within the park are strongly encouraged to wear helmets for their own safety.

5. PARKING

- A maximum of two vehicles per unit may be parked on the roadside adjacent to the unit.
- Boat trailers must be stored in the triangle or the designated storage yard.
- Additional vehicles may park in the triangle or near the tennis court by the office.
- Please do not park in front of neighbouring cabins.
- Vehicles must not be parked on the river side of sites.
- All vehicles enter and remain in the park at the owner's risk. Management accepts no responsibility for loss or damage.

6. PETS

- Dogs are permitted but must be on a leash at all times.
- Dogs are the responsibility of their owners and must not be left unattended for extended periods.
- Owners must clean up after their dogs.
- A maximum of two dogs per site is permitted.
- Pets are not permitted in playgrounds, the tennis court, the kiosk, or any areas where children are playing.
- For the safety of the local wildlife - no cats are permitted within the park grounds.

7. SITE APPEARANCE & ALTERATIONS

Maintaining a neat and orderly site benefits everyone at Tarragon Lodge. Guests are expected to ensure their sites are safe, tidy, and free from clutter at all times.

- All sites must be kept tidy at all times.
- All belongings must be packed away and secured when leaving your site, including at the end of your stay.
- No erection of sub-dwelling or temporary structures are permitted.
- All exterior works to a cabin, including modifications, additions, or alterations, are subject to prior approval by park management.
- Management reserves the right to request the removal or relocation of any items that are unsafe, unsightly, or obstructive.
- No overnight parking of caravans, camper trailers or motorhomes is permitted behind/beside cabin sites, bookings must be made for overnight stays on designated caravan sites.

8. COMPLIANCE ON SALE OR TRANSFER

Please note that any sale, assignment, or transfer of your dwelling is subject to the Conditions of Sale at Tarragon Lodge, which incorporate compliance with all applicable legislation, council regulations, and safety standards in force at the time of sale. Any requirements necessary to meet these obligations must be completed prior to approval of a new occupant or transfer of occupation.

9. RESTRICTED AREAS

Guests and visitors are not permitted to enter park management sheds, pump sheds, storage areas, or any groundskeeping/ maintenance areas.

- These areas may contain machinery, chemicals, tools, or other hazards.
- Any unauthorised entry is strictly prohibited.
- For your safety, please remain within designated guest areas at all times. Staff are available to assist with access or enquiries.

10. STORAGE YARD - COMMON AREA

The storage yard is provided as a shared facility for the short-term storage of boats, trailers, and caravans.

All items stored in the yard must be registered at Reception - Registration forms are available during reception hours.

- All items stored in the yard are left entirely at the owner's risk, including theft, vandalism, fire, flood, storm, or other events. Management does not accept liability for any loss or damage.
- All vehicles, trailers, and caravans must be registered at reception for safety and accountability.
- Owners are responsible for ensuring that all items are stored safely and do not create hazards. Hazardous materials, fuels, or combustible substances must not be stored unless safely contained in accordance with NSW safety regulations.
- Access to the storage yard is at the owner's discretion, but safety must be observed at all times. Children should be supervised.
- Management reserves the right to move or remove items that pose a safety risk, obstruct access, or are left abandoned for extended periods.
- Note: While the storage yard is provided as a free service, all users must respect the space and the property of others. Improper use may result in loss of access privileges.

11. PLAYGROUNDS & COMMON AREAS

Playgrounds and other common areas are provided for the enjoyment of all guests.

- Children must be supervised by a parent or guardian at all times.
- Playground equipment is intended for safe use and may be suitable for specific age ranges – please use accordingly.
- All use of playgrounds and common areas is at the user's own risk. Management accepts no responsibility for injuries, accidents, or loss of property.
- Guests are expected to behave considerately and safely, respecting other users and the park environment.
- A 10-metre-wide strip along the river is designated as common ground and must remain clear and unobstructed to allow public access.
- All general park rules, including noise, respect, and safety, apply in all common areas.

12. RUBBISH & RECYCLING

- All rubbish must be placed in plastic bags before disposal.
- All waste must be disposed of in the appropriately labelled bins at the park entrance prior to departure.
- No dumping of hard rubbish (including furniture, mattresses, electrical goods, white goods, or similar large items) is permitted within the park at any time.
- Guests and owners are responsible for removing large waste items and disposing of them at the local waste management facility.

13. FIREWOOD & FIRE SAFETY

- Firewood must be stacked neatly on concrete slabs or in enclosed wood bins.
- Excessive wood piles are not permitted due to fire risk.
- Firewood is available for purchase from reception during office hours.
- Fire coals must not be placed in rubbish bins or tipped into the river. Please use the ash bin provided.
- Fire pits must remain on their designated concrete slabs.

14. GOLF COURSE

- Golf fees are \$5.00 per person, per game.
- Payment must be made prior to play.
- Games must be registered at reception during office hours.
- No vehicles or bikes are permitted on the golf course.

15. WILDLIFE AWARENESS

- Tarragon Lodge is home to local wildlife. Please respect and do not interfere with animals.
- Some wildlife may bite or sting – take care and keep a safe distance.
- In the event of a serious bite or sting, call 000 immediately.
- A snake bite kit is located at reception; staff are not first aid qualified.

16. EMERGENCY PROCEDURES (FIRE & FLOOD)

Tarragon Lodge Holiday Park is located in a bushland area, which may be affected by fire or flooding. All guests must familiarise themselves with the following procedures to ensure their safety:

- **Evacuation**
 - In the event of an emergency, follow all instructions from park staff immediately.
 - The designated evacuation point is the grassed area at the entrance to Tarragon Lodge.
 - Emergency evacuation maps and instructions are displayed throughout the park for guests' reference.
- **Safety Guidelines**
 - Stay informed of local authorities' warnings regarding floods, fires, and total fire bans.
 - Guests should supervise children at all times and take care near riverbanks, creeks, and bushland areas.
 - All park facilities, equipment, and appliances must be used safely during an emergency.
- **Fire Precautions**
 - Total fire bans will be strictly enforced.
 - Tarragon Lodge may close the park entirely during periods of catastrophic fire danger to ensure the safety of all guests, owners, and staff.
 - Guests must ensure all fires are extinguished completely and never left unattended.
 - Fire pits must remain on their designated concrete slabs, and fire coals must be disposed of safely in the ash bins provided. Please do not place ash in the general waste bins.

By staying at Tarragon Lodge, guests acknowledge their responsibility to follow emergency procedures and take reasonable care for their own safety and that of their visitors.

17. CHANGES TO PARK RULES

- Tarragon Lodge reserves the right to amend or update these rules at any time.
- The park may also undertake upgrades, improvements, or maintenance to facilities and park operations at any time. Management will endeavour to minimise any inconvenience to guests.
- By staying at Tarragon Lodge, guests acknowledge their acceptance of any such updates or operational changes.

Daniel & Jackie Humphreys
Tarragon Lodge Holiday Park

I have read, understood, and agree to abide by the Park Rules.